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Universal Orlando Resort™ Team Member Newsletter

August 21 - September 3, 2017

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With one word you can change lives. With one small act you can make it happen.

ANNUAL WORKPLACE GIVING CAMPAIGN
COMMUNITY OUTREACH
UNIVERSAL ORLANDO RESORT™

Universal Orlando's annual Workplace Giving Campaign, CommUnity Outreach, begins Friday, September 8! Since 2001, Team Members have been making a difference by pledging over $15 million in support of the campaign. Every dollar donated helps make a positive impact right here in the Central Florida community.

Check out page 2 of this issue to learn how Team Member contributions to the Workplace Giving Campaign have impacted our community, how you can get involved, and what Team Members can receive as thanks for their support of the program!

Already Participating? Participation Does Not Automatically Renew This Year, All Interested Team Members Must Complete a New Pledge Available Online at myUO or at Team Member Services.

UNIVERSAL ORLANDO RESORT™

CommUnity Outreach

HOW WILL YOU GIVE BACK?

Choose a Universal Orlando Foundation Fund That Speaks to You

One of the unique features of Universal Orlando's CommUnity Outreach Workplace Giving Campaign is the ability for Team Members to select a fund that they are passionate about. Check out the funds below and choose one that you connect with or donate to the General Fund to provide support to a wide array of Central Florida charitable organizations. No matter what you choose, feel proud of your support to our community!

- **General Fund**
  Provides grants to a wide array of Central Florida charitable organizations that focus on basic needs, education, children, and families.
- **Arts & Culture Fund**
  Focuses on organizations that provide arts and cultural programs throughout the community.
- **Basic Needs Fund**
  Focuses on organizations that provide basic services such as food, clothing, and shelter.
- **Compassion Fund**
  Focuses on organizations that provide services for children with life-threatening illnesses or disabilities.
- **Education Fund**
  Focuses on organizations that are making a difference in educating youth in our community.
- **Team Member Charitable Fund**
  Recognizes Team Members' volunteer efforts by providing grants to non-profit organizations through the UGIVE program and assists fellow Team Members in need through the UOF Team Member Crisis Assistance Program.

Check Out Your Contributions at Work

Visit **UOTeam.com/workplacegiving** to view the annual Enrichment Report, which highlights the grants awarded by the Universal Orlando Floundation.

UNIVERSAL ORLANDO Foundation

Join the Campaign Beginning September 8

ANNUAL WORKPLACE GIVING CAMPAIGN
COMMUNITY OUTREACH
UNIVERSAL ORLANDO RESORT™

Sign Up Online From Any On-Property Computer!

Universal Orlando Team Members have been making it happen in our community year after year, so don't miss your opportunity to take part in the impact this year! Team Members may sign up online at **http://myUO** (accessible from any on-property computer, including Team Member Communication Station computers located at Team Member Services, Wardrobe, IOAsis, Break-Away Café, and Exchange Drive). Pledge forms also available at Team Member Services in B-111, or for download on **UOTeam.com/workplacegiving.**

ALREADY PARTICIPATING? YOUR PLEDGE DOES NOT AUTOMATICALLY RENEW FOR THE 2018 CAMPAIGN

If you are already donating through weekly payroll deductions, your pledge will NOT automatically renew this year and you will need to complete a new pledge.

For further details, ask your Supervisor or CommUnity Outreach Coordinator, or contact:
Community Relations at 407-224-6566.

In addition to the knowledge that a pledge is helping to transform lives, to show appreciation for your actions, eligible Team Members may receive the following at certain giving levels. Pledge:

$5 per week or donate $260 as a lump sum donation to receive two (2) one-day, one-park passes to Universal's Volcano Bay™.

$10 per week x 52 weeks or donate $520 as a lump sum donation to receive one (1) Universal Orlando 2-Park Preferred Annual Pass.

$15 per week x 52 weeks or donate $780 as a lump sum donation to receive two (2) Universal Orlando 2-Park Power Annual Passes.

$20 per week x 52 weeks or donate $1,040 as a lump sum donation to receive two (2) Universal Orlando 2-Park Preferred Annual Passes.

All passes are provided by Universal Orlando and will be distributed to eligible participants via the Team Member Comp Pass System and will be available for redemption beginning December 15, 2017. As a reminder to those participating in the current campaign, annual passes not redeemed by December 1, 2017 will be voided.

Learn More About this Year's Campaign and Meet with the Organizations You Are Helping at the Kick-Off Event!

This year's Campaign begins on Friday, September 8 and you're invited to attend the special Kick-Off event!

Learn more about the campaign and meet numerous local nonprofit organizations who have received a grant from the UO Foundation in the past. Stop by to celebrate this year's campaign and enjoy snacks, giveaways, and prize drawings!

CommUnity Outreach Workplace Giving Campaign Kick-Off Event

Friday, September 8 ▪ 11:00am - 2:00pm ▪ Soundstage 33

An Example of How Your Participation Makes a Difference in Our Community

LIGHTHOUSE CENTRAL FLORIDA
Charting a course for living, learning, & earning with vision loss

Recognizing the complex needs of families of children with disabilities, the Universal Orlando Foundation awarded a grant of $40,000 to Lighthouse Central Florida. Funding supported the Children's Services Program, which provides basic skills and academic support for visually-impaired children.

Jackson and his parents came to Lighthouse as a family learning to cope with Optic Nerve Hypoplasia. Up to 90% of what a child learns during early life is processed through sight, and he was falling behind. Everything from lifting the head, smiling, speech, and potty training is learned through visual cues. It was crucial that he develop these skills as early as possible so they he may begin learning skills for daily living, social interaction, mobility, and even self-acceptance.

After receiving in-home services with the help of an Early Intervention Mentor, Jackson and his family are proud to announce that he is consistently showing gross motor skills and language development well above his current age range! So far, 90 kids like Jackson have been impacted by this grant from the Compassion Fund, and thousands more are assisted each year through your generous support of the Universal Orlando Foundation.

In the Spotlight

George Budlong – Universal Orlando's Oldest Team Member – *Celebrates His 90th BIRTHDAY!*

George Budlong, Seasonal Cash Counter at the Vault, proudly celebrated his 90th birthday! He was delighted by his team with a surprise party that included an appearance by Finance SVP/CFO Tracey Stockwell and the President/COO of Universal Orlando Resort, Bill Davis!

The celebration began with an enthusiastic chorus of "Happy Birthday" followed by a heartfelt poem from George about the value of seniors in society (there was not a dry eye in the room during this). The ceremony concluded with George cutting the first piece of his cake and a sincere round of applause. We had the opportunity to speak with George during the party and gain a deeper insight into our company's eldest Team Member.

At 90 years young, what inspires you to come to work each day?

G: That's what keeps me going – work. I recommend it to anybody. I've retired about 3 times now, and I always come back to work. I'm not ready for the rocking chair yet, and that's the alternative. That's what a lot my friends are doing, but it doesn't appeal to me.

What is your work background?

G: I worked in Banking and Finance for 45 – 50 years. Universal initially recruited me for the Red Shirt program which I did for about a year. After Universal heard about my background in Banking, I was brought over to Finance. I've been with the company for 16 years as of last March.

What do you like about working at Universal?

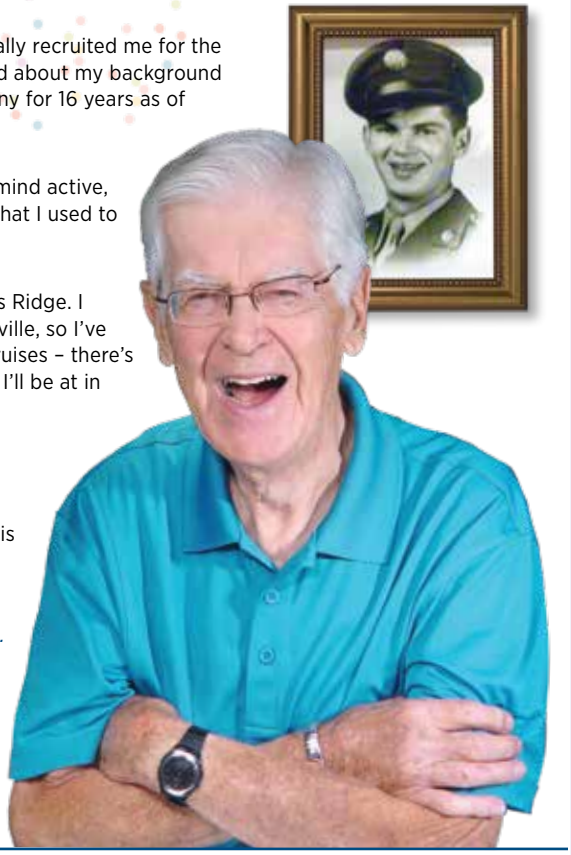
G: I've always liked working in Revenue Accounting, which kept my mind active, but I also like working in the Vault, because what I'm doing now is what I used to supervise when I was in Banking.

What do you do when you're not working?

G: I have a '62 Studebaker GT Hawk, and we have a car club in King's Ridge. I just finally retired as president of the Studebaker Club out of Gainesville, so I've done that for a few years. We go to all the shows and do the local cruises – there's one at the Citrus Tower, and one in Downtown Winter Garden which I'll be at in September. That's my hobby on the outside.

What's your favorite attraction at Universal?

G: Spider-Man – which I just did last Sunday with my daughter and son-in-law.



After 90 years, George remains as busy and productive as ever. His Manager, Marci Johnson, had this to say about him:

"It has been a pleasure having George as part of our team. Everyone likes the stories and poems he tells and appreciates the work he does. He is a very good example for all of us. We all hope to be just as active as George is when we are 90 years old."

We were honored to have been invited to share in this special celebration and meet a truly unique and inspiring Team Member.

Congratulations, George!

Connect with New Universal Orlando Careers Facebook Page and LinkedIn

/UniversalOrlandoCareers

/company/universal-orlando-resort

Universal Orlando Resort now has two new ways to connect with you on social media, a new Facebook Careers Page, as well as a refreshed LinkedIn page. These new platforms give you the opportunity to receive career tips from our recruiters, stay up to date with company news & job postings, network with others in our industry, and discover the amazing stories of our Team Members. There is also information about upcoming job fairs, as well as Team Member profiles, engaging content and fun Team Member facts.

LATEST NEWS

Volcano Bay Blockout Period EXTENDED for Team Member Comp Passes and UO IDs

Universal's Volcano Bay™ continues to generate excitement even as our peak summer season draws to a close. We want to ensure the best possible experience for everyone who visits our newest park – so to accommodate continued demand, we are extending the blockout period previously scheduled to end after Sunday, August 20.

The following will remain blocked out at Universal's Volcano Bay until further notice:

- UO ID badges
- Team Member comp passes
- Special Guest IDs
- Departmental blue cards

All Team Member Comp Pass orders placed using Quarterly 3-Park passes and Limited Blockout Passes remain valid at Universal Studios Florida and Universal's Islands of Adventure (subject to blockout dates). For additional questions about existing orders, please contact Team Member Services.

We will continue to monitor the business and as soon as there is a window of opportunity for Team Members to experience Volcano Bay, we will broadly communicate its availability.

Blockout dates are subject to change. For updated listings, visit **UOTeam.com/comppass** or call the Comp Pass Hotline at **407-224-6110.**

Bill and Ted's Excellent Halloween Adventure 2017: The Farewell Tour

Bill and Ted are ready to rock at Universal Orlando's Halloween Horror Nights before they move on to their future adventures. After 26 years of Excellent Halloween Adventures, these pop-culture icons are bringing their Farewell Tour to Halloween Horror Nights. Party on as the phone booth lands one more time at Universal Orlando.

Read more on Universal Orlando's Official Blog - **Close Up**

What's New

NEW LOOKS

Great First Impression – Updates to the CityWalk Hub

For many of our guests, the CityWalk Hub is the first and last stop in their epic journey here at Universal Orlando Resort™. Over time, the rotunda has undergone a series of rennovations including the installation of security terminals, prominently displayed digital screens communicating the expectations of the security process, and a merchandise location stocked with shirts, hats, sunglasses, and a variety of additional Universal accessories.

At last, the upgrades to the CityWalk Hub concluded with the addition of a brand-new Food & Beverage location, Fresh Eats. Here, guests will be able to choose from a delicious assortment of sandwiches and pastries, as well as a selection of Starbucks® beverages. Make sure to stop by and see these exciting changes first-hand!

New Generation of Thrill Ride Coming to The Wizarding World of Harry Potter™ - Hogsmeade™ in 2019!

Dragon Challenge™ will close permanently beginning September 5 to make way for a new generation of thrill ride that will take you deeper into J.K. Rowling's Wizarding World™, where you will encounter some of your favorite characters and creatures on a coaster that redefines the category. Here's what to expect:

- This all-new thrill ride will take you deeper into J.K. Rowling's Wizarding World™, where you will encounter some of your favorite characters and creatures. It'll be unlike anything we've ever done before and it will be fun for the entire family.
- The new attraction will be one of the most highly-themed coaster experiences we've created. It will combine a new level of storytelling with an action-packed adventure...and a few surprises along the way.
- Our award-winning Universal Creative team is once again collaborating with Warner Bros. and the production design team from the Harry Potter™ films to bring this new coaster experience to life.
- This ride is going to redefine the category and transport you to thrilling places, drawing you into even more exciting adventures within the wizarding world. It's going to be the perfect addition to Hogsmeade™.

*For more information visit the official **Universal Orlando Blog.***

Summer Showdown Update: Top Teams Compete for the Big Win!

THE UNIVERSAL WAY™&©

The top teams have been identified and are facing off to determine who will be the big winners (one team from USF/IOA/CityWalk, one from Back-of-House, and one from Volcano Bay) to attend the end-of-summer party at Universal's Volcano Bay™! Good luck to these teams as they compete over the next couple of weeks and stay tuned for the big reveal of the winners!

Plus, Team Members Keep Winning Big with "Going Out of Your Way"

Check out some of the most recent winners below – from TVs to iPads, these Team Members won big! New winners are selected every week and the prizes are getting bigger as the challenge nears the finish!

Richard Daniels
Merchandise
40" Smart TV

Adam Hostetler
Merchandise
$100 Amex Gift Check

Dan Stack
Shared Services
iPad Mini

Shantal Roberts
Attractions Operations
$100 Amex Gift Check

Marylou Przymusik
Merchandise (Airport)
$100 Amex Gift Check

They Went Out of Their Way By:

"Taking the time to go over all of the rides in USF to a family. Thank you for your time spent making their day better!"

"Helping a guest find the right comic!"

"Always being happy and assisting us quickly."

"Telling a child that they could not ride in a very sweet way. You made sure the family was happy."

"Marylou spent time going over park information with a family. She talked over the highlights for each park."

Will you be the next big winner?

Get spotted **"going out of your way"** and drop your card at Wardrobe, CityWalk Admin, B-114, or Volcano Bay Team Member Grill (Wahi Kai) for your chance to win!

BRAVO
AWARD WINNERS

BRAVO recognizes and rewards overall excellence in job performance and is celebrated on a monthly basis for outstanding hourly or non-exempt Team Members. BRAVO Award Winners receive a $100 award check, a preferred parking spot for the month, and a UO Gift Card! Further information regarding this program is available through your HR Manager or department leader. Congratulations to this month's winners!

Elveta Brown
Food & Beverage
CityWalk

Emily Weed
Attractions Operations
IOA

Jak Scyfer
Attractions Operations
IOA

Anastasiya Blashchishina
Attractions Operations
USF

Brad Lehnen
Health Sevices
UOR

Joshua Watson
Food & Beverage
IOA

Ragan Clark
Food & Beverage
USF

Priscilla Diaz
Food & Beverage
USF

Angel Garcia
Merchandise
USF

Barry Jackson
Merchandise
IOA

Steven Becker
Technical Services
UOR

Justin Cox
Technical Services
UOR

Kathleen Woznicki
Merchandise
UOR

Thomas Campos
Security
USF

Matthew Zadell
Entrance Operations
UOR

Dimitar Vasev
Wardrobe
UOR

Kristen Powell
Food & Beverage
CityWalk

Taryn Russo
Marketing & Sales
UOR

Courtney Willman
Human Resources
UOR

Ken Parks
Entrance Operations
UOR

Tianda Smith
Food & Beverage
Volcano Bay

Emilie Koegler
Premium Services
Volcano Bay

Cody Werner
Entertainment
UOR

Timothy Corbett
Entertainment
USF

Michael Czech
Entertainment
USF

AUGUST 2017

To learn more about Universal Orlando's Team Member recognition programs, visit **UOTeam.com/recognition**

Around Our Universe

ABOUT THE SCARES

Details Revealed on the Terrifying Scarezones Coming to Halloween Horror Nights 2017

Beginning September 15, Universal Orlando's Halloween Horror Nights will bring unimaginable horrors to life in five spine-chilling "scarezones" filled with menacing scareactors that stalk guests as their prey.

This year, these horrifying street experiences will live within a collection of the most unearthly and macabre terrors called **The Festival of the Deadliest.** From the depths where nightmares are born, this horrifying "scarezone" is an ancient tradition filled with hellish wonders that are hard to resist and impossible to escape. This ghastly collection of madmen and monsters from beyond the veil have joined together to revel in firelight and create the ultimate afterlife of fright. And this is just the beginning.

Visit Universal Orlando's Official Blog, Close Up to learn more about this year's authentically frightening "scarezones" featuring some iconic horror films and two mind-blowing live shows!

UNIVERSAL ORLANDO HALLOWEEN HORROR NIGHTS

Safety Reminder During Halloween Horror Nights Set Up

Halloween Horror Nights 2017 is right around the corner and crews are working to get ready for this year's event! Please be advised that temporary stages, scenic elements, lighting, and other equipment are being installed around Universal Studios Florida™.

This work will continue all the way up to opening night on September 15. Please be aware and mindful of these areas, as some pieces will be hung overhead. Also, when operating any heavy equipment in the park during third shift, please remember to use caution. Thank you for your cooperation!

The SAW Series Returns to Halloween Horror Nights™

The SAW series – one of the highest grossing horror film franchises of all time – makes its return to Halloween Horror Nights, bringing the blockbuster's most terrifying traps to life in an all-new original maze opening at Universal Studios Hollywood™ and Universal Orlando Resort™ , beginning September 15, 2017.

Based on the Lionsgate and Twisted Pictures hit horror film franchise, "SAW: The Games of Jigsaw" will bring to life the scariest game yet. In this all-new maze guests will come face-to-face with the work of master craftsman "Jigsaw" and a collection of his most infamous traps from the SAW film series and upcoming eighth installment JIGSAW. Created by James Wan and Leigh Whannell, the SAW film series has ratcheted up tension and invention with each successive film, while rattling millions of nerves worldwide. The eighth film of the powerhouse franchise is scheduled to hit theatres on October 27, 2017 - in its traditional opening weekend slot leading into Halloween. JIGSAW is written by Josh Stolberg & Peter Goldfinger and directed by The Spierig Brothers.

Additional details about Universal Studios' Halloween Horror Nights will be revealed soon. For more information about Halloween Horror Nights at either Universal Studios Hollywood or Universal Orlando Resort, visit **HalloweenHorrorNights.com.**

Reminder: Exciting Changes Coming to This Year's Halloween Horror Nights for Team Members and their Guests

Team Member Preview Becomes an Exclusive Event

To help ensure an unforgettable experience for our guests, this year's Team Member Preview will return to its roots as a technical rehearsal exclusively reserved for destination Team Members (UO Team Members, Loews On-Site Hotel Team Members, and select Third-Party team members). Team Members will get to see all aspects of the Nation's Best Halloween Event before anyone else!

You Can Now Invite a Guest to One of Seven Event Nights

For the first time ever, UO Team Members will be able to bring a guest to a Halloween Horror Nights event night for free! Team Members will have the option to convert one of their quarterly comp passes to a Halloween Horror Nights ticket, valid on one of the following seven nights:

Sunday, September 17 ▪ Thursday, September 21 ▪ Sunday, September 24 ▪ Wednesday, October 4
Monday, October 30 ▪ Friday, November 3 ▪ Saturday, November 4

This change no longer limits the fun to a single date - it gives you and your guest greater flexibility to enjoy the event on your schedule. If you don't use the ticket, it goes back in your regular quarterly comp pass bank – more details are coming soon.

Stay tuned to ***UO News*** and **UOTeam.com** for updates on the Team Member experience and event tickets!

In the Volunteer Spotlight: Alex Manresa

Hometown: Miami, Florida

Role at UO: Sr. Web Designer, Brand & Interactive Marketing

Years with UO: 12 years

Volunteer Organizations: Canine Companions for Independence®

Years Volunteering with this organization? 8 years

What does your volunteer role consist of?
I wash/dry dogs who are in training to become assistance dogs for their human partners with disabilities.

What is your most memorable volunteering experience? Training the dogs takes a while, so they recognize me when I come in on a regular basis. I get to cuddle with them and give them some well-deserved attention. Not only that, but to know that these dogs will help people with disabilities live an easier and happier life makes what I do at Canine Companions a very rewarding experience.

Perks & Play

UOTMS
Universal Orlando Resort™ Team Member Services

APPRECIATION

Your Park After Dark - TRANSFORMERS™: The Ride-3D

Your Park After Dark is back! This exclusive event provides Team Members exclusive access to an attraction after park hours with food, drinks, and fun!

Your Park After Dark - TRANSFORMERS™: The Ride-3D
Wednesday, September 6
9:30pm - 11:00pm
USF- Production Central

ACTIVITIES

Registration is required for all Activities - sign up in the Team Member Services Room in B-111.

Wooden Mongram Painting

Driftwood Market is hosting a Wooden Monogram Painting Class on property! Perfect for decorating your home or a personalized gift. Choose from 12 different styles and letter designs.

Wooden Monogram Painting
Thursday, September 14
6:00pm
B111 Training Rooms
$25 per Team Member

The Escape Game

Wednesday, September 20
6:30pm
International Drive
$20 per Team Member / 1 guest allowed

The Escape Game

Solve a series of puzzles using clues, hints and strategy to escape the room! Grab your coworkers and friends to join the fun.

Paintball Night

Your Paintball Night admission includes: 100 paintballs, top-of-the-line semi-auto gun, safety mask, all-day-air, admission to all indoor/outdoor fields, and a FREE slice of pizza!

Paintball Night
Monday, September 25
7:00pm
Orlando Paintball
$10 per Team Member / guests welcome

SPORTS LEAGUES

Registration is required for all Sports Leagues - visit **UOTeam.com/sportsleagues** *to sign up now!*

Bowling League

Thursday Nights
September 21 – November 9
Kings Dining & Entertainment
$20 per team (6 player minimum)
Captain Packet and payment due by September 8. Individual players welcome.

Basketball League

Sunday Nights
October 1 – December 10
Kings Dining & Entertainment
$290 per team (10 player minimum)
Captain Packet and payment due by September 8. Individual players welcome.

Flag Football League

Wednesday Nights or Saturday Nights
October 4 - January 3 / October 7 - January 6
Kings Dining & Entertainment
$350 per team (12 player minimum)
Captain Packet and payment due by September 8. Individual players welcome.

Score One for the Teams!

Registration Is NOW OPEN for the 2nd Annual Universal Orlando Fun Run

Registration is now open for the 2nd Annual Universal Orlando Fun Run 5k through both Universal Studios Florida™ and Universal's Islands of Adventure™ Theme Parks on December 2. The run begins at 6:00am and will have lots of fun surprises in store! The Fun Run is open to Universal Orlando and Loews Hotel Team Members, 3rd Party team members, Annual Passholders and their friends & family – all ages are welcome.

New this year: Register as an individual or **as a team!** Special prizes go to the largest team. For details or to register, visit UOFunRun.com today!

UO Fun Run 5K ▪ Saturday, December 2 / 6:00am ▪ Register: UOFunRun.com

QUICK CUTS

Share Your Celebrations

- Congratulations to **Joe Douglas** from Food & Beverage and Valerie Douglas - the couple celebrate their 14th wedding anniversary on August 22.
- Congratulations to **Meg Bracciale** from Entertainment and Joe Bracciale - the couple celebrate their 10th wedding anniversary on August 25.
- Congratulations to **Kimberly Hartley** from Marketing & Sales and Shane Hartley - the couple celebrate their 6th wedding anniversary on September 24.
- Congratulations to **Mitzie Hardy** from Security and Johnnie Hardy - the couple celebrate their 17th wedding anniversary on October 31.
- Congratulations to **Dustin Evans** from Attractions Operations and Kerri Zupofska - the couple will wed on November 25.

Are you celebrating a recent wedding anniversary, marriage, birth or adoption? Tell us about it and we'll feature it in an upcoming issue of ***UO News!*** Simply visit **UOTeam.com/celebrations** and fill out the easy-to-use form with your information.

Crossword Solution

Congratulations to **Ericka Gardner-Figaro / Park Services USF** for correctly solving last issue's RTU Crossword Puzzle! Stay tuned to the ***UO News*** for future opportunities to complete fun activities and win prizes.

Special Offer for UO Team Members from FAIRWINDS Credit Union

For a limited time, UO Team Members can receive a FREE appraisal ($495 value) for any application for home purchase or home refinance at the on-property FAIRWINDS location now through September 30, 2017. See the Universal Orlando branch for more details.

Team Member Milestones

Congratulations to all Team Members Who Are Celebrating Their Anniversary with the Company in August!

25 YEARS

Parks Technology
Ralph Falcone

Technical Services
Charles Gray
Phillip Mullins

20 YEARS

Entertainment
Dian Kelly

Finance
Primo Quintos
Michael Furey
Tracey Stockwell

Revenue Operations
Milan Bjelajac

Security
Birmila Rivera

Technical Services
Eddie Alicea
Thomas Rodgers Jr.
Brad Williamson

15 YEARS

Attractions Operations
Heather McClendon

Entertainment
Jason Baier
Matthew Buckner
Thomas Byron
April Izzo
Nathan Jessee
Timothy Keefe
Kirk Moser
David Williams
Jeffery Williams
Sarah Winger

Event Operations
Lorraine Stafford

Food & Beverage
Michael Mageloff
Bret Maurer

Merchandise
Ivan Reyes

Park Services
Jenean White

Parks Technology
Aurora Medina
Anthony Aranilla

Security
Dewayne Harding

Technical Services
Heidi Scheumann
Eduardo Villalona
Silvio Cardona
Donny Labanda
Shaun Lander
Glenn Reynolds

Wardrobe
Francois Noel

Universal Creative
Aris Poulos

10 YEARS

Attractions Operations
Rita Steinhauer

Entertainment
Brendan Abernathy
Owen Butler
Richard Dimond
Joseph Mallan
Erin Manin
Heather Miranda
Kacy Riggs
Ashley Sanders
John Schumann
Lyn Slawsky
Heather Stricker

Entrance Operations
Elizabeth Tryon

Event Operations
James Munyon

Food & Beverage
Abigail Allard
Maria-Myra Banzon
Kam Bratkovich
Eva Conner
Anthony Federico
Christine Ladas
Jorge Lopez Santiago
Anthony Maywright
Bryan O'Gorman

Health Services
Robert Dalstra
Kimberly Goodman

Human Resources
Andrea Ewers
Barbara Forman

Legal
Djalvina Cole

Marketing & Sales
Vickie Fraser
Nataly Giraldo
Sara Kaplan
Ariel Magat
Karen Zach

Merchandise
Kathryn Broyles
David Minor

Park Services
Timothy Williams Jr.
Ismael Conde Quinones
Gregory Lochard

Parks Technology
Garrett Sutula

Parking & Transportation
Robert Muntz

Security
Jason Alford
Kevin Broyles
Meredith Dougherty
Abu Haqqah

Technical Services
Robert Buechele
Timothy Chandler
William Hunt

5 YEARS

Attractions Operations
Darion Davis
Christina Deleon
Dayanara Deynes
Travis Furr
Elijah Fuston
Amanda Gaylord
Dustin Grzegorzewski
Katlin Hamlin
Tiffany Hudspeth
Raymond Johnson Jr.
Nicholas Mears
Jessica Rivera Velazquez
Kevin Rowan
Myriah Sinaswee
Francis Sueta

Entertainment
Douglas Barker
David Caban
Heather Calderon
Victoria Calero
Leisa Englert
Gina Escobedo
Spencer Estock
James Gulledge
Desiree Hachmeister
Katrina Harrison
Miguel Lugo Rivera
Ryan Metcalf
Tarel Newman
Jordan Pager
Theodore Rosema
Ann Rousseau
Daniel Shaw
David Stefanowicz
Jessica Torgas
David Turner Jr.
Jasha Vaughn
Kathlyn Welch
Marissa Winzig
Sharon Yost
Brenton Zillins

Entrance Operations
Aaron Bass
James Castro
Jeffery Hayes
Justin Jolley
Justin Lambert
Emmanuel Palafox

Environmental, Health, & Safety
Robert Betz

Event Operations
Roger Clark
Allison Geiser
Michelle Mancini
Andrea Marchman

Food & Beverage
Arelis Balaguer Almestica
Nicole Bell
Keslimtamar Cruz
Amanda Frampton
Kevin Frezin
Patricia Galan Silva
Shannon Guevara
Andrea Gutgesell
Terah Haenke
Cassandra Loughe
Sarah Lugo
Gina Marshall
Casey Merrow
Elmer Nieves Vazquez
Debra Parker
Beonica Townsend
Denise Wrobleski

Finance
Anita Yeung

Health Services
Vance Flummer
Christopher Giardullo
Christopher Wiltz

Marketing & Sales
Cynthia Barbosa
Maura Caruso
Kyle Fletcher
Gretchen Hidalgo Morales
Philip Kaplan
Daniel Labrador
Elyssa Martinez
Jessica Pabon
Leslie Pittman
Kimberly Pullen
Roger Tenney

Merchandise
Monicha Brauscum
Doris Delgado Millan
Jonathan Guilfuchi
Renee Hill
Mishara Moyer
Jordan Sanders
Justin Stephens

Operations
Ashley Judd
Connor Quaschnik
Patrick Reagan

Park Services
Linda Gaddis
Julian Gomez
Joshua Jewell
Paul Kerestus
Byron Welch

Parking & Transportation
Joshua Andujar
Stephen Halili
Joshua Harrison
Jordan Hosch

Parks Technology
William Barry Jr.
Daniel Grabinski

Revenue Operations
Seveleni Akathingo

Security
Joseph Anderson
Valerie Owen
Errol Plummer II
Laura Sidhu
Brian Wyant

Technical Services
Esteban Puerta
Samuel Santiago

Universal Creative
Eric Gordon
Michael Harrington
Patricia Karrh
Robert Stephens
Lori Van Houten

Thank YOU for Taking the 2017 TSAT Survey!

The 16th annual TSAT survey has come to a close, with tremendous Team Member participation. A special thank you to all who participated in this year's edition of TSAT! Your feedback will be analyzed over the next few weeks and prepared for reports at a company, division, and department level. These reports will help drive team action plans and increase Team Member satisfaction levels.

Stay tuned...the results of the 2017 TSAT Survey will be shared in November!

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Sr. Editor / Art Direction **Andy Warren**
Managing Editor **Debbi Compton**
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Associate Writer **McLean Alley** **Kyle Fairhurst**

Questions? Comments? Story Ideas? Give us your feedback! E-mail **communications@universalorlando.com**
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